CONFIDENTIAL! FOR ANALYSIS PURPOSE ONLY!

Costumer Complain Form

Subject: Urgent Complaint Regarding Unauthorized Transaction

Personal Details:

Full Name: [Name]

National ID (KTP): [SSN]

Home Address: [Address].

Complaint Details:To Whom It May Concern,

My name is [Name], and my social security number for tax purposes is [SSN\_1]. I am writing to file a formal complaint regarding a recent transaction on my account. Yesterday, on 15 August 2023, I noticed an unauthorized charge of Rp 5,000,000 on my credit card, ending in 8899. The full card number is [Card\_Number].

This transaction was not made by me. My current bank account [Account]), should have a much higher balance. I suspect my data has been leaked. I was born on [DOB]. My driver's license number is [Plate].

Please investigate this matter immediately. You can reach me with this email. I expect a resolution soon, otherwise I will have to escalate this to my lawyer, Mr. [Name\_1].

Sincerely,[Name]